



Michigan CAT

Letter of Clarification and Frequently Asked Questions

We are excited to announce that, effective August 31, 2026, MacAllister Machinery Company (“MacAllister”) will transition to a single Enterprise Resource Planning (ERP) system.

Following MacAllister’s acquisition of Michigan CAT in 2011 and the brand’s integration in June 2025, this move to one unified system marks the next step in our journey.

This transition is more than a system upgrade—it represents meaningful progress in how we collaborate and operate as one company.

While we have spent countless hours working toward this day to minimize the impact to you, our valuable customer, we want you to be aware of this change and how it may impact you.

☐ Vendor Update – You will see MacAllister branding on invoices, statements, and agreements. You should expect to update remittance information located on your new invoices. Purchase Orders generated after August 31, 2026 should reflect MacAllister. **Please note, MacAllister will never ask you to update banking information or remittance details via individual email or phone.**

☐ Account Number – Most account numbers will remain the same. For those customers affected by an account number change, you will receive communication regarding your updated account number.

☐ BillTrust Enrollment - Customers enrolled in BillTrust may experience temporary maintenance from September 1, 2026, to September 8, 2026. If you experience this, please contact us directly for invoice copies or to make a payment.

If you have any further questions not contained in this communication, please contact us at migration@macallister.com and we will be happy to address your question.

FAQs

1. Who is MacAllister?

As Indiana & Michigan’s leading heavy equipment supplier, MacAllister has experienced people and broad resources to positively impact your operations daily.

What the MacAllister Difference Means to You: www.macallister.com/about

Read more about MacAllister’s history here: www.macallister.com/about/history





2. Does this change affect our agreements?

All existing Agreements remain in full force and effect with MacAllister.

3. What are the next steps and where can I find the documentation I need?

- ✓ All existing agreements remain in full force and effect with MacAllister.
- ✓ You will now receive invoices branded from MacAllister. You may wish to flag this change with your finance department, so they recognize the brand as an existing supplier.
- ✓ You will need to update your Accounts Payable or Purchasing system with our new information.
- ✓ Please refer to our invoice remittance information, statements, W9, and banking letter (available upon request) for payment updates.
- ✓ You may require a MacAllister W-9 and Articles of Incorporation for your internal records. Please visit www.macallister.com/migration to download.

4. Will my account number change?

While most account numbers will not change, some may. Please refer to your statement of account or invoices generated after August 31, 2026, to note any changes. For all questions or concerns please email migration@macallister.com.

5. Will my Remittance / Payment Details change?

All payments to MacAllister should be remitted to the details outlined on your invoice remittance details, statement, or banking letter. **Please note, MacAllister will never ask you to update banking information or remittance details via individual email or phone. Banking letters are available upon request.**